

Smart Gov

A new government system: agile, secure, and serving the people

The impact of technology on our daily lives:
active participation and access to public services
within an innovative governance framework.

How to leverage frontier technologies to drive the digital transformation of the public sector, enhance security, and foster a more inclusive, informed, and aware citizen engagement.

Key Trends:

\$17
BN

The global market for government software and applications is expected by 2025.

\$80
BN

Global cloud market size for the public sector by 2030.

\$70
BN

Market value for digital identity solutions by 2027.

DATA SOURCE: the data represent our processing of information from various sources

It is possible to enhance the **efficiency** of both Central and Local Public Administrations by focusing on core processes and prioritizing **user experience**, fostering a new era of mature digital citizenship.

The Value of Technology's Impact

Social Cohesion

Ensuring access to education for all through online educational platforms and interactive tools based on Generative AI and ML. Innovative programs develop essential digital skills, promote safe online behaviors, and raise awareness about combating **fake news**, creating more informed digital citizens. **Digital platforms** and frontier technologies contribute to civic participation by enhancing transparency and access to information and services, and also make these resources easily accessible and user-friendly for users.

Cyber Awareness

By leveraging the best **Cloud** and **Cybersecurity** technologies, public sector employees have access to the necessary tools to complete tasks, improve their digital skills, stay connected with colleagues, and facilitate dialogue with users securely from any location. The integration of advanced technologies like AI is crucial for detecting and mitigating digital threats. Education on secure practices and the implementation of end-to-end encryption further strengthen defense.

AI-Driven Value

Artificial Intelligence, utilized to analyze large quantities of data, enhances the efficiency of decision-making processes (**Data Governance**), anticipates citizens' needs, and provides virtual assistance, for example through **chatbots**. The use of AI enables the digitalization and automation of processes, improving efficiency and optimizing resources. In the **security, defense, and homeland security** sectors, the adoption of knowledge-based analytical capabilities and symbiotic AI is increasingly essential as a strategic asset.

Our Toolbox

CASE STUDY

viviVeneto:
a new Citizen's House
for Regione Veneto

USE CASE

Faster access
to public services

RESEARCH PROJECT

DECIDO: Data
and Cloud for more
effective policies

PODCAST

Smart Government:
Citizen First

Our Impact

