

NETA

OPEN SUITE

Our composable, agile, innovative solution enabling digital ecosystems to efficiently support and anticipate the evolution of Smart Energy & Utilities.

WHAT IS IT?

Neta Open Suite enables the management of "**core**" processes for sales and distribution operators in the **gas, water & electricity markets**.

It is the **leading Customer Information System (CIS)** solution for managing **Meter2Cash** and key E&U processes.

It **adapts to the needs of Clients** by offering innovative SaaS solutions that improve operational efficiency and help achieve business goals with **Cloud, Artificial Intelligence and Machine Learning**.

WHAT DOES IT DO?

Neta Open Suite gives value to data as an enabler of digital transformation, supporting value creation through new products that can be integrated with other market solutions.

- **SaaS:** new solutions fostering an ecosystem approach;
- **Data-driven:** Integrates data from different sources, creating new value;
- **Process-driven:** Leverages our deep market knowledge;
- **Composable:** Enables the adoption of "best fit" solutions including third parties;
- **VAS enabling:** Ensures the development of new digital services.

HOW DOES IT WORK?

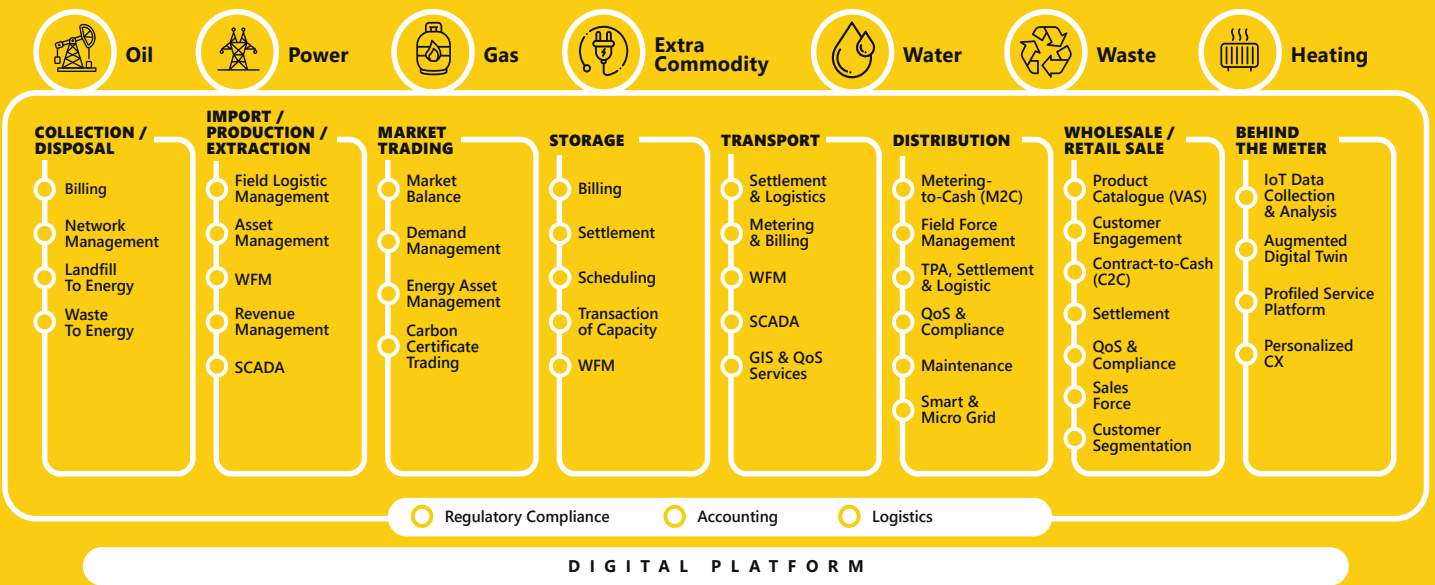
It includes a set of next-generation, cloud-native and **composable modules** that enable CRM, ERP and payment management, even within a specific market domain (e.g., gas distribution), covering:

- **regulated services** (gas, electricity, water services);
- **new services, not yet regulated** (e.g. energy communities).

It is enabled by the **Neta Open Platform**, which, through API and Data Lakehouse Management services, enables **access, integration, flexibility and openness** of the Suite modules to data and systems:

- **Client's IT ecosystem** (e.g. legacy systems, "core" data);
- **External ecosystem** (e.g. 3rd parties', weather, social data).

SMART ENERGY & UTILITIES: PORTFOLIO MAP



ENABLING SERVICES

Technology & Cloud Services

Business & User Services

IT Consulting

Mobile Applications

UX & Service Design

ENABLING TECHNOLOGIES

AI & Advanced Analytics

Cloud

Cybersecurity

IoT

Intelligent Automation (RPA)

AR / MR / VR

Blockchain

WHERE DO WE APPLY IT?

NETA OPEN SUITE CAN BE APPLIED TO:

- Metering
- Billing
- Credit Management
- Accounting, Logistics and Warehousing
- CRM
- Energy Communities
- Distribution

40%
WATER MARKET

50%
GAS MARKET

+60M
BILLS ISSUED PER
YEAR

1BN
BILLS ISSUED UP
TO NOW

60%
ELECTRICITY
MARKET (excl.
meters run by Enel)

+150
CLIENTS
IN ITALY, SPAIN,
SOUTH AMERICA

WHY CHOOSE US?

COMPOSABILITY

- Ease of integration
- Preserves investments by enhancing the IT ecosystem
- As-a-Service & On Prem, Cloud-ready delivery

INNOVATION

- New Value-Added Future-proof Services
- Reduced human interaction
- Reliability
- Multidimensional data management
- Cloud-native microservices approach

AGILITY

- Flexible architecture
- Adaptable to current and future stakeholders' needs
- Continuous functional improvement
- Compliant with industry regulations

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